

Woof! Orlando Inc.
3529 Edgewater Drive
Orlando, FL32804

GROOMING LIABILITY WAIVER



Date_____

Client Name(s)_____

Pet (s) Names:_____Breed_____

Vet_____

Email:_____Phone #: _____

Home Address:_____

How did you hear about us?_____

I,_____ understand the following risks involved with grooming and will be responsible to pay any veterinary and grooming expenses incurred.I also agree to make the groomer and/ or receptionist aware of any issues that pertain to the following:

**Please initial at the bottom right corner of each page to acknowledge you understand the information and accept the liability associated with Woof! Orlando's grooming services.

Vaccine Requirements

Proof of Rabies, DHLPP, H3N2 (canine influenza), Bordetella vaccinations are required and must remain current, unless your dog is under the care of a holistic veterinarian. All vaccines must be administered at least at 14 days prior to appointment.

Behavioral problems and aggressive Dogs

Dogs are often distractible, unpredictable and can show anxiety when in an unfamiliar situation. Sometimes this unpredictable behavior can result in accidental injuries. I understand that for everyone's safety my dog may need to be muzzled. I understand that grooming will occur at the groomers' discretion. If at any time the groomer feels that the dog is a safety threat, grooming will cease, regardless of the degree of completion. The pet owner is responsible for the entire cost of the groom, regardless of the degree of completion. I also understand that if my dog injures another pet or person I am fully responsible for medical costs incurred.

Overweight Dogs

The groomer cannot effectively groom if they are required to support the bodyweight of a dog, and the finished product of the groom (completion or look) may be compromised. In order to thoroughly and safely groom your pet, the dog must be able to stand for the duration of a bath and blow dry lasting up to 45 minutes (depending on the size and coat), and for the duration of finishing time lasting up to 1 hour (depending on size, coat, and intricacy of trim). We are willing and able to make concessions for dogs who cannot tolerate the physical stress (i.e. allowing the dog to sit or lay for portions of the groom, taking frequent breaks), but we ask for your patience in your pets length of stay in our facility

Shaving/ cutting hair short

Shaving a dog requires using a blade that cuts close to the skin, and sometimes this can cause minor skin irritation, abrasions, hot spots and razor burn. We are happy to shave your dog but will not be held responsible for any medical issues caused by shaving.

Thick Coated/Double Coated Dogs

We do not recommend shaving double coated dogs for any reason. Shaving a double coating dogs including, but not limited to, Golden Retrievers, Shepherds, and Labs, can result in long term and irreversible damage to the coat. The coat may grow back patchy, coarse, or not at all. We will shave any dog at the customer's request. However, we are not responsible for long term damage or skin irritations to the coat of a dog that should not be shaved.

ShavingTailsThe bones that make up the dog's tail tend to be bumpy along the spine of the tail. There is the risk of cutting associated with shaving the tail.

OWNER INITIALS

Anal Glands

As groomers, we can only express glands externally; this can cause irritation and rupturing of anal glands. We do not automatically express the anal glands but will do so at the owners request.

Severely Matted Dogs

If requested, de-matting fee of \$15 per 20 minutes will be added to my bill.

Mats are tight knots in a dog's coat that are often impossible to remove without cutting through or shaving affected areas. Matting can be extremely painful as it restricts blood flow, causes skin irritations and is extremely uncomfortable for the dog. The groomer has full discretion in determining whether the dog's coat needs to be shaved. We will do our best to indicate to the pet owner, at time of drop off, whether shaving is necessary, however, often times we discover additional mats during the groom. We will not de-mat severely matted dogs. Depending on the severity of the matting, dogs can suffer nicks, cuts, and clipper burn from the removal of mats. Additional skin conditions may be revealed when mats are removed, including but not limited to hot spots and infections.

Dog with Fleas

After dropping off your pet for grooming services a bather will inspect your dog's coat and skin for the presence of fleas. If your dog is found to have fleas we will take precautions to protect the other dogs on the premises, as well as our facility. You (the pet owner) will be required to pay a treatment fee (minimum of \$5) and payment is due at time of pickup.

Cancellation / No Show Policy / Late:

Appointments are taken throughout the day and are for the specific time you have reserved. If you are more than 15 minutes late, we reserve the right to call in another customer and reschedule you for another day. If you do not show up for your appointment, or do not call to cancel within 24 hours of your appointment, you will be asked to pay an additional \$15 no show fee the next time you book and appointment in addition to normal grooming costs. If you are a habitual no show offender you may be asked to prepay for your grooming appointments. Your prepayments for any future appointments are non-refundable.

Veterinarian Release and Billing Agreement:

I give Woof! Orlando Inc. the right to transport and allow a veterinarian of their choosing render services to my dog if should Woof Orlando Inc. deems my pet needs veterinarian services, furthermore, I agree to pay all vet bills in full, in addition to any grooming charges incurred.

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Canine Influenza Virus Waiver

CIV (Canine Influenza Virus) is currently spreading in our community. By signing this waiver you understand and accept full responsibility for the risks associated with your dog being in a building with other dogs. You also fully understand and accept all responsibility for the cost of treatment if your pet contracts CIV. You also understand CIV vaccines do not fully protect your pet from the virus. If your pet is suspected to have CIV we require immediate pick up of your pet since this virus spreads extremely fast.

Sign name _____

Print Name _____

Date _____