



## Owner Liability Waiver and Health Certification

I, \_\_\_\_\_, hereby certify that my dog(s): \_\_\_\_\_ is/are in good health and has/have not been ill with any communicable condition in the last 15 days. I further certify that my dog(s) has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog. I also understand that every dog reacts differently and that animals by nature are unpredictable. Dogs and animals may bite or cause other injury to humans and other dogs without warning or reason. The undersigned, by execution of this document, agrees that he, she or they shall indemnify and defend Woof! Orlando and their owners officers, employees, and agents and hold each of them harmless from any claim, demands, causes of actions or damages, including reasonable attorneys fees, arising out of any action or damage or injury done by their dog to any individual or individuals while in the care of Woof! Orlando. I acknowledge and understand that there are certain risks involved in day care, overnight boarding, grooming and pet sitting/dog walking, including but not limited to dog fights, dog bites to humans or other dogs, and the transmission of disease. Any medical expenses will be my responsibility and I release Woof! Orlando of any charges.

1. I, \_\_\_\_\_ (initial) understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending Woof! Orlando Playcare/ overnight boarding, grooming, or pet-sitting/dog walking.

2. I, \_\_\_\_\_ further understand and agree that in admitting my dog(s) to Woof! Orlando Playcare/ overnight boarding, the staff has relied on my representation that my dog(s) is/are in good health and has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog. The Woof! Orlando staff may at any time remove a dog from playcare if he/she exhibits behavior which could be harmful to other dogs or staff.

3. I, \_\_\_\_\_ further understand and agree that Woof! Orlando and its staff will exercise due diligence and reasonable care while caring for my pet, and will not be held liable for any problems that may arise. I hereby release Woof! Orlando of any liability of any kind whatsoever arising from my dog(s) attendance and participation.

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4. I, \_\_\_\_\_ further understand and agree that dogs can sometimes receive minor cuts and scratches at daycare. If a dog becomes otherwise ill or injured and is in need of immediate care, a Woof! Orlando staff member will transport the animal to **Dr. Elizabeth Olson, at Varsity Veterinary Center in College Park** and attempt to reach the owner while the animal is in transit. If the owner is unreachable, Woof! Orlando will have the veterinarian proceed with any treatment deemed necessary. Owners will assume all financial responsibility for veterinary treatment.

5. I, \_\_\_\_\_ certify that I have read and understand the policies of Woof! Orlando as set forth on the General Information and Policies sheets and that I have read and understand the conditions and statements of this agreement, including the following: Dog(s) must be spayed or neutered, on a flea/tick preventative program, and up-to-date on DHLPP, rabies, and bordatella in order to attend Woof! Orlando playcare or overnight boarding.

6. I, \_\_\_\_\_ understand the risks associated with my dog attending Woof! Playcare/Boarding including, but not limited to tracheobronchitis and puppy warts. If, while boarding my dog at Woof! Orlando, its staff suspects my pet to be carrying or have contracted a contagious virus or bacterial infection, I give permission to Woof! Orlando to provide medical treatment through Dr. Elizabeth Olson at Varsity Veterinary Center in College Park. We understand Woof! Orlando will attempt to notify us in advance. Owners will assume all financial responsibility for veterinary treatment.

7. Playcare package purchases expire 1 year from date of purchase. Bathing packages purchased expire 12 weeks from date of purchase. Packages are non-refundable and non-transferable.

\_\_\_\_\_  
Signature Owner(s)

\_\_\_\_\_  
Date

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## Playcare, Boarding, & Dog Walking Application

### Dog Owner Information

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Work phone \_\_\_\_\_ Home phone \_\_\_\_\_

Cell Phone \_\_\_\_\_

Email address \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

### Emergency Contact Information

Name \_\_\_\_\_

Phone Number \_\_\_\_\_

Please list any additional persons who are permitted to pick up your dog(s)

\_\_\_\_\_  
\_\_\_\_\_

### Dog Information: Pet 1

Name \_\_\_\_\_ Breed \_\_\_\_\_

Weight \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_ Birthday \_\_\_\_\_

Male Neutered: Yes \_\_\_ No \_\_\_ Female Spayed: Yes \_\_\_ No \_\_\_

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### Dog Information: Pet 2

Name \_\_\_\_\_ Breed \_\_\_\_\_  
Weight \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_ Birthday \_\_\_\_\_  
Male Neutered: Yes \_\_\_ No \_\_\_ Female Spayed: Yes \_\_\_ No \_\_\_

### Dog Information: Pet 3

Name \_\_\_\_\_ Breed \_\_\_\_\_  
Weight \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_ Birthday \_\_\_\_\_  
Male Neutered: Yes \_\_\_ No \_\_\_ Female Spayed: Yes \_\_\_ No \_\_\_

### Dog Information: Pet 4

Name \_\_\_\_\_ Breed \_\_\_\_\_  
Weight \_\_\_\_\_ Color \_\_\_\_\_ Age \_\_\_\_\_ Birthday \_\_\_\_\_  
Male Neutered: Yes \_\_\_ No \_\_\_ Female Spayed: Yes \_\_\_ No \_\_\_

### Health Information:

Vet Name/Clinic \_\_\_\_\_  
Address \_\_\_\_\_  
Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_  
List any allergies or medical conditions \_\_\_\_\_  
\_\_\_\_\_  
What form of flea & tick control do you use? \_\_\_\_\_  
Is your dog permitted to have good, healthy treats? Yes \_\_\_ No \_\_\_  
Please list any special instructions for your dog \_\_\_\_\_  
\_\_\_\_\_

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## Getting To Know Your Dog

Our goal at Woof! Orlando is to provide a safe environment for all of our guests. Therefore, it is very important to answer these questions honestly for the safety of your dog, other dogs and the staff.

Multi-pets: Please specify or differentiate by pets' initial.

How does your dog react when meeting new dogs? \_\_\_\_\_

What behavior does your dog display with other dogs in a group setting such as dog parks or play groups? \_\_\_\_\_

Does your dog have a strong prey drive? Yes \_\_\_\_ No \_\_\_\_

Has your dog ever bitten another dog? Yes \_\_\_\_ No \_\_\_\_

Has your dog ever shown aggression towards small dogs? Yes \_\_\_\_ No \_\_\_\_

Has your dog ever shown aggression towards large dogs? Yes \_\_\_\_ No \_\_\_\_

Has your dog ever harmed another dog in any way? Yes \_\_\_\_ No \_\_\_\_

If Yes, how? \_\_\_\_\_

Does your dog mount other dogs? Yes \_\_\_\_ No \_\_\_\_

Does your dog enjoy playing with dogs with similar play styles? Yes \_\_\_\_ No \_\_\_\_

Does your dog prefer to be off on his own/her own? Yes \_\_\_\_ No \_\_\_\_

Is your dog food possessive? Yes \_\_\_\_ No \_\_\_\_

Is your dog toy possessive? Yes \_\_\_\_ No \_\_\_\_

Does your dog "pee" mark inside? Yes \_\_\_\_ No \_\_\_\_

Is your dog easily excitable? Yes \_\_\_\_ No \_\_\_\_

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Does your dog pee when excited? Yes \_\_\_\_ No \_\_\_\_

Does your dog have separation anxiety? Yes \_\_\_\_ No \_\_\_\_

Is your dog shy? Yes \_\_\_\_ No \_\_\_\_

Does your dog bark when he plays? Yes \_\_\_\_ No \_\_\_\_

Does your dog bark excessively? Yes \_\_\_\_ No \_\_\_\_

Is your dog destructive to toys and other objects? Yes \_\_\_\_ No \_\_\_\_

Is your dog destructive to furniture? Yes \_\_\_\_ No \_\_\_\_

Is your dog crate trained? Yes \_\_\_\_ No \_\_\_\_

Does your dog eat bad things (i.e. poop, tennis balls)? Yes \_\_\_\_ No \_\_\_\_

Has your dog ever bitten an adult or child? Yes \_\_\_\_ No \_\_\_\_

Has your dog ever shown aggression towards adults or children? Yes \_\_\_\_ No \_\_\_\_

Has your dog ever harmed an adult or child in any way? Yes \_\_\_\_ No \_\_\_\_

Does your dog come when called? Yes \_\_\_\_ No \_\_\_\_

Does your dog jump fences? Yes \_\_\_\_ No \_\_\_\_ If yes, how high? \_\_\_\_\_

Is your dog obedience trained? Yes \_\_\_\_ No \_\_\_\_

If yes, what commands? \_\_\_\_\_

Anything else we should know?

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## Rules & Regulations

- All dogs must be on a leash when arriving and leaving the facility and must have a nylon, cloth or leather collar on while in daycare. NO choke chains or prong collars are allowed while in Playcare.
- If pet is not picked up by 6:30 p.m. sharp, he/she will stay the night at the normal boarding rate.
- Any meals or medications must be supplied by the dog owner. Please place them in a plastic bag or container with their name (first and last name) on the outside and be sure to give special instructions in writing attached to the container.
- Pets must be at least 16 weeks, and dogs older than 7 months must be spayed or neutered to attend Playcare or stay overnight.
- Only socialized dogs are allowed to participate in playcare. Any signs of aggression toward another dog or person will terminate their Playcare privileges.
- All dogs will be checked for flea infestation. Woof! Orlando reserves the right to give each dog found to have fleas a bath and/or a CAPSTAR™ tablet, and/or topical liquid flea preventative. Dog owner(s) will be responsible for paying full retail price for the bath and flea preventative. Dogs attending Playcare and boarding are required to be on a monthly flea and heartworm control program.
- Proof of Rabies, DA2LPP and Bordetella vaccinations are required and must remain current, unless your dog is under the care of a holistic veterinarian and your vet can supply titers test results. All vaccines must be administered at least 72 hours before the boarding or daycare reservation.
- A 25% deposit is required at the time of reservation on non-holidays, 50% for holiday reservations. The balance is due at time of pick-up. In case of cancellation an in-store credit for the deposit will be issued for future boarding or daycare reservations only. Cancellations must be received at least 48 hours prior to the scheduled drop-off time for non-holiday reservations and 72 hours in advance of Holiday reservations. Prepaid daycare packages may not be used toward for boarding reservations.
- In the unfortunate event a dog is found to have tracheobronchitis (kennel cough) he/she will be removed from daycare immediately. The owner or approved caretaker must pick up the pet as soon as possible. The dog can return two weeks after the start of antibiotics or, if he is not treated, two weeks after symptoms cease. If, while boarding at Woof! Orlando, the staff suspects a pet to be carrying or have contracted a contagious virus or bacterial infection, Woof! Orlando will provide medical treatment through Dr. Olson at Varsity Veterinary Center in College Park. Woof! Orlando will attempt to notify owners in advance. Owners will assume all financial responsibility for veterinary treatment.

I certify that the above information and answers are accurate and true to the best of my knowledge.

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Signature Owner(s)

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Date

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